

L.J Rogers Logistics, Inc. Detention and Lumper Policies

Carrier Detention Procedure

A minimum of TWO HOURS FREE TIME will be allowed dependent up the L.J. Rogers account. L.J. Rogers Logistics deals with many different shippers and receivers and all do not have the same requirements.

To ensure proper payment for detention and lumper fees while on an L.J. Rogers load, the following procedures must be followed to receive payment. If we do not have proper notification allowing us to notify our customer and get detention/lumper approval, we cannot guarantee payment.

Notification Procedures:

1. Carrier must arrive on time for pickup or delivery.
2. Carrier **must notify** the person they booked the load with at L.J. Rogers after he has been at the shipper/ consignee for an hour so that we can resolve the problem.
3. If detention pay is requested Bills must have the in & out times on them for the detention to be paid. If it is not on the Bills detention time will not be paid.

*****Detention pay is based on the contracted rate that L.J. Rogers Logistics has with each particular customer*****

Carrier Lumper Procedure:

1. We require your notification of a lumper **within 24 hours** of the delivery. Please contact the person that booked the load with.
2. The lumper receipt must be included with the invoice for it to be paid.

*****PLEASE BE ADVISED*****

ANY DEVIATIONS TO THE ABOVE REQUIREMENTS WILL RESULT IN NON-PAYMENT OF DETENTION/LUMPER CHARGES.